

St. Xavier's College, Thumba
Thiruvananthapuram, Kerala
NAAC re-accredited with A grade of CGPA 3.22

IQAC St. Xavier's College Thumba
www.stxaviersthumba.ac.in

Student Satisfaction Survey 2023-24

Survey Questions

Programme you are attending, UG/PG:
Your Main subject and semester:
Your Gender:

Note: Rate all the questions on a five-point scale. Scores can be given as follows: Score 5: Excellent Score 4: Good Score 3: Average Score 2: Satisfactory Score 1: Poor

I. Quality of teaching

1. How well do the professors/teachers teach at this university/school?
2. How do you rate the proficiency of teachers?
3. How effectively is this course/class/subject taught?
4. How much value are you getting from the course content overall?
5. Which is your favorite course/subject, and why?
6. How relevant is the curriculum to your field of study?
7. Do you feel job-competent moving forward from this university?
8. How would you rate the following aspects of your educational experience:
 - Quality of the teaching faculty
 - Course availability
 - Academic advising
 - Access to teaching faculty
 - Fellow students' academic ability
 - The academic reputation of the College
 - Value of education

II. Learning Environment

1. How helpful is your mentor?
2. How safe do you feel on campus?
3. How satisfied are you with the diversity and quality of the offered extracurricular activities?
4. How helpful are the campus staff with administrative and other issues?
5. How would you rate the following aspects of student life at the school:

- Sport and recreational facilities
- Clubs and student organizations
- Student diversity
- Campus safety
- Extracurricular activities
- Student safety
- Social life

III. Facilities of the College

1. How well-maintained are the facilities?
2. How satisfied are you with the dormitory facilities?
3. How pleased are you with the quality of the food served at the school cafeteria?
4. How easy is it to get the resources you need from the school/university library?
5. How would you rate the following services/facilities at the school:

- Campus
- Class and laboratory facilities
- Library
- Parking
- Public transportation
- Student residences
- Food services
- Sports and fitness facilities
- Career counselling and placement

Analysis Report of SSS 2023-24

The Student Satisfaction Survey for the academic year 2023-24 was conducted in online mode. 172 students participated in the survey. Survey results were analyzed by IQAC and presented in the college council, and the report was handed over to the IT Cell for publishing on the college website.

I. Quality of teaching

1. How well do the professors/teachers teach at this university/school?
Response: 90% of the students suggested that professors and teachers effectively communicate the subject and concepts excellently.
2. How do you rate the proficiency of teachers?
Response: The students rated all the faculties with scores of 4 and 5.
3. How effectively is this course/class/subject taught?
Response: More than 82% of students rated the blended mode of teaching as good. Remedial actions are being taken to address the challenges faced by students who experience technical difficulties in coping with the blended mode of teaching/learning.
4. How much value are you getting from the course content overall?
Response: Approximately two-thirds (68%) of the students suggested that the course content is average as it is not sufficiently application- or job-oriented.

5. Which is your favorite course/subject, and why?
Response: Varied responses.
6. How relevant is the curriculum to your field of study?
Response: 35% of the students responded that the curriculum is poor in meeting job requirements. The rest of the students rated it as average, indicating that the curriculum lays the foundation for theoretical understanding.
7. Do you feel job-competent moving forward from this university?
Response: 61% of the students suggested they feel job-competent, while the others felt they were not sufficiently prepared.
8. How would you rate the following aspects of your educational experience:
 - Quality of the teaching faculty
 - Course availability
 - Academic advising
 - Access to teaching faculty
 - Fellow students' academic ability
 - The academic reputation of the school
 - Value of education for the price**Response:** All students participated in the survey expressed overall satisfaction (average score of 4.3) with the quality of teaching, the proficiency of teachers, and the academic reputation of the institute.

II. Learning Environment

1. How helpful is your mentor?
Response: More than 84% of students rated the mentors as excellent and helpful.
2. How safe do you feel on campus?
Response: 92% of the students agreed that the campus is safe for both male and female students.
3. How satisfied are you with the diversity and quality of the offered extracurricular activities?
Response: 96% of students suggested that the extracurricular activities offered are excellent, with the college ensuring unbiased opportunities and representation in various clubs.
4. How helpful are the campus staff with administrative and other issues?
Response: Good.
5. How would you rate the following aspects of student life at the school:
 - Sport and recreational facilities
 - Clubs and student organizations
 - Student diversity
 - Campus safety
 - Extracurricular activities
 - Student safety
 - Social life**Response:** All the students rated the campus as good, providing a safe and vibrant environment.

III. Facilities of the College

1. How well-maintained are the facilities?

Response: 93% of students rated the facility maintenance in the college as good, citing practical labs and equipment, IT infrastructure, library resources, water and power supply, and campus cleanliness as strengths.

2. How satisfied are you with the dormitory facilities?

Response: Good.

3. How pleased are you with the quality of the food served at the school cafeteria?

Response: 97% of the students rated the food quality as excellent.

4. How easy is it to get the resources you need from the school/university library?

Response: More than 90% of the students suggested that library resources are excellent.

5. How would you rate the following services/facilities at the school:

- Campus
- Class and laboratory facilities
- Library
- Parking
- Public transportation
- Student residences
- Food services
- Sports and fitness facilities
- Career counselling and placement

Response: The average response regarding campus and its facilities is good. However, public transportation, student residences, and placement services require improvement.